**FINANCIAL ASSISTANCE POLICY - PLAIN LANGUAGE SUMMARY**

Savoy Medical Center (SMC) is committed to helping patients pay for essential hospital services. The Financial Assistance Policy describes who is eligible for help, what services are covered, and how to apply. This document summarizes that Policy.

You may be eligible for help with your medical bills if you are uninsured and have a low income. Eligible families usually have incomes below 400% of the Federal Poverty Level. In 2022, that was

$111,000 for a family of four. You may also be eligible for discounts if your medical bills exceed

10% of your family’s annual income.

If you are eligible for help, you will receive discounts on necessary services at SMC hospitals. You may even get free care if your family income is less than 300% of the Federal Poverty Level. If you are eligible for these discounts, SMC will not bill you more than the amount generally

billed to patients who have insurance for these services.

Your family’s income and assets will affect your eligibility for discounts. SMC may use public information and credit scores to decide if you are eligible for help. SMC may

consider what you owe for other bills and your ability to obtain credit. Your family’s size and

the amount of your medical bills may also be considered.

If you need help paying your SMC hospital bills, fill out an application. Applications are available at [www.savoymedical.net](http://www.savoymedical.net) Free copies are at SMC hospital emergency department. You may also ask for a free copy by calling 337-468-0147, or by writing to: Financial Assistance, SAVOY MEDICAL CENTER 801 Poinciana Ave. Mamou, LA 70554

If you have questions or need help, please contact a SMC financial counselor at 337-468-0147 You may also ask for help at your local SMC hospital admitting department. SMC financial counselors are available to assist.

This summary, the Financial Assistance Policy, and the application form are available on the SMC website or by calling the number above. These documents are also available in Spanish.